



ENVIRONMENTAL ANALYSES

Caltest remains open to provide essential testing services to our clients.

Caltest is open and performing critical services to all our clients, including communities with *Shelter in Place* orders. Please note, we are defining our "essential" services as required testing, e.g., wastewater treatment, drinking water and industries performing "essential" activities in compliance with all local orders. Any projects or analyses that are not required at this time should be postponed until further notice or until all orders are lifted. We are monitoring the situation very carefully and are taking all necessary precautions to ensure the safety of our staff and clients including:

- Carefully following all the [recommendations and directions from the CDC](#) in addition to following our existing laboratory safety and hygiene protocol.
- Monitoring and acting in accordance with local and state requirements/recommendations.
- Providing regular updates and resources to all staff via email.
- Setting up remote work opportunities to reduce on-site staff.

It is our goal to remain open for all essential testing services for all of our clients; our couriers are available to deliver sampling containers and pickup samples throughout the SF Bay and Sacramento & Central Valleys. Feel free to use our online forms to [request containers](#) or to [request a sample pick up](#). Contact our [Client Services team](#) with any questions. We are tracking these emails on a regular basis and are available for calls during our business hours (8am- 5pm).

Due to the impact of the pandemic on our staff and services, we cannot perform rush turnaround times on new projects and will be extending the TAT on existing rush and standard TAT projects. For questions regarding your specific samples/projects, please contact your project manager directly or [email the client services team](#).

Lab hours: Monday - Friday 8 am - 5 pm. Weekends by appointment only. We are able to accept samples during this time and ask that you follow all social distancing and other CDC requirements.

We will do our best to communicate any important updates and will be [updating our website](#), please check there for updates, resources and our online request forms.

We hope you and your family are all safe and healthy during this time!

The Caltest Team