



# Client Focused, Data Driven



Caltest has been delivering high-quality, customer-focused and responsive service to clients throughout California since 1982. Our model is to provide the trust, transparency, integrity and personal touch that you would expect from your own in-house lab.



## Total Customer Service

Regardless of the scope or the complexity of your project, we make the process easier for you by providing:

- A dedicated project manager who understands the requirements of your project and a team that can respond quickly to your questions and requests.
- Project-specific quotes, sampling kits, LIMS set-up, reporting and electronic deliverables.
- 24/7 access to your data securely through our online system.
- A field service team available for container delivery and sample pickup throughout the Bay Area, and in the Sacramento & Central Valley communities.
- Reporting: We design your report with you in mind, find the data you need quickly knowing it is backed by our commitment to transparency, thorough documentation and full access to our lab team.



## Exceptional Quality Assurance

From project set-up through report delivery, your project samples go through a rigorous and comprehensive multi-departmental review process.

- Your project manager reviews specifics with you to ensure you're receiving the most project-appropriate methods, containers, reporting limits and QC parameters.
- Every sample is inspected to confirm it meets method requirements, then logged in to your customized profile.
- Our analytical team goes beyond basic requirements to meet your needs:
  - All staff members are required to participate in an annual Ethics and Integrity training workshop

## COURIER SERVICE AREA



- All analysts must perform rigorous Demonstration of Capability (DOC)
- Internal quality controls exceed method requirements
- Quality Assurance exceeding requirements with 100% second party review



# Excelling in Low-Level Water Analysis

Since 1982, Caltest has led the way in NPDES compliance testing and the analysis of wastewater, surface waters, stormwater and sediment using EPA methods optimized for low levels of reporting.

## Analytical Methods

### Volatile Organics

Featuring GC/MS instruments configured for reporting limits (RLs) as low as 0.05 ug/L

Drinking water, EPA Method 524.2 and Low Level THMs (0.05 ug/L)

Wastewater and stormwater, EPA Method 624.1  
Soil/groundwater, SW-846 8260

### Semi-Volatile Organics

Providing BNAs, pesticides, explosives, fuels and oil & grease using low level 40 CFR Part 136.3 approved methods

EPA Methods 625.1, 632, and 1664

Pyrethroid analyses in waters as low as 0.5 ng/L (PPT) by NCI-GCMS-SIM

Fipronil and its degradates by NCI-GCMS-SIM

Hazardous waste, solids and ground-water specific methods: SW-846 8081, 8082, 8141, 8270, 8321, and 8330

### Trace and Ultra Trace Metals

Featuring collision cell, reaction cell and no-gas/normal mode ICP/MS

EPA Methods 200.8, and 245.1  
SW-846 6020, 7470, and 7471

EPA 1638/ICPMS

Methyl Mercury by EPA 1630 (to 0.05 ng/L)

Ultra trace Mercury EPA 1631 (to 0.0005 ug/L)

### Wet Chemistry

Conventional and automated wet chemistry techniques

Standard Methods (e.g., SM 4500, 5310, and 5540)

Low level (1 ppb) Cyanide

EPA Methods (e.g., EPA 160.4, 180.1, 300.0, 314.0, 353.2, 410.1 and 420.4)

■ = Special low-level analyses

### Microbiology and Biology

Standard methods for the examination of water and wastewater

Standard Methods (e.g., 5210, 9215, 9221 and 9223)

To streamline your project, we also contract with a suite of exceptional partner labs for analyses we don't perform in-house, e.g., dioxins, PCBs (congeners), toxicity and drinking water organics.

### CERTIFICATIONS AND ACCREDITATIONS

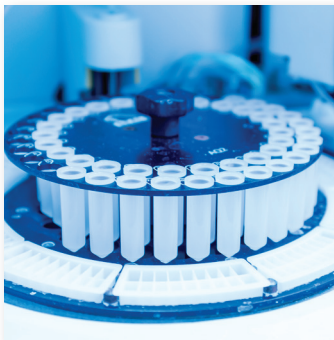
(CA-ELAP) State of California Environmental Laboratory accreditation for hazardous waste, drinking water and wastewater. (Certification 1664)

(ORELAP) (TNI) National Environmental Laboratory accreditation for solid waste and non-potable water testing through the State of Oregon. (Certification 1664)

(EPA) Environmental Protection Agency's water supply (WS), water pollution (WP) and soil/hazardous waste (SHW) proficiency testing (PT) programs for drinking water, wastewater, sediment, soil and hazardous waste.

U.S. Department of Energy audited and approved as part of the integrated Contractor Purchasing team (CPT).

(SBE) Certified Small Business Enterprise.



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